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Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

UTILITY						
PATENT APPLICATION						
TRANSMITTAL						

Attorney Docket No. 6065-82368 First Inventor EITEL et al Title Agent Desktop Management System with Agent Training

(Chly for new nonprovisional applications under 37 C.F.R. § 1.53(b))

Express Mail Label No. EL854694965US

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		APPLICATION ELEN hapter 600 concerning utility pater		ADDRESS TO	Assistant Co Box Patent A Washington		, od.		
*Fee Transmittal Form (e.g. PTO/SB/17) (Submit an original and a duplicate for fee processing) Applicant claims small entity status. See 37 CFR 1.27. Specification (preferred arrangement set forth below) - Descriptive title of the Invention - Cross Reference to Related Applications - Statement Regarding Fed sponsored R & D - Reference to sequence listing, a table, or a computer program listing appendix - Background of the Invention - Brief Summary of the Invention - Brief Description of the Drawings (if filed) - Detailed Description - Claim(s) - Abstract of the Disclosure				7. CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix) 8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary) a. Computer Readable Form (CRF) b. Specification Sequence Listing on: i. CD-ROM or CD-R (2 copies); or ii. paper c. Statements verifying identity of above copies ACCOMPANYING APPLICATION PARTS 9. Assignment Papers (cover sheet & document(s)) 10. (when there is an assignee)					
4. FOath or E 5. Foath or E 8.	Declaration Newly exe Copy from (for contin	n	17 completed) S) deleting inventor(s)	11. English Informa Statemen 13. Prelimin Return (Should if foreign)	Translation Documition Disclosure ent (IDS) PTO-144 narry Amendment Receipt Postcard (If be specifically iter d Copy of Priority Egn priority is claime	nent (if applicable) 9 Copies Citation MPEP 503) nized)	of IDS		
If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment, or in an Application Data Sheet under 37 CFR 1.76: Continuation Divisional Continuation-In-Part (CIP) Of prior application No.: / Prior application information: Examiner Group/Art Unit: FOR CONTINUATION OR DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference.									
The incorpora	ation can	only be relied upon when a	18. CORRESPONI			parts.			
Cust	omer Nun	nber or Bar Code Label	(Insert Customer No- or Atta	ich bard code label here)	or 🔀	Correspondence addre	ss below		
Name		Christensen H & KATZ, LTD.					-		
Address		outh Riverside Plaza							
City	Chicag		State Illinois		Zip Code	60606			
Country	U.S.A.		Telephone (312) 65	5-1500	Fax	(312) 655-1501			
Name Print/		Jon P. Christensen	(012)00	Registration No. (At					
	. , , ,	CONT. CHIISCHISCH		, togicalation No. (At	winey/ngenty	34,137			
Signature					Date	August 28, 2001			

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FEE TRANSMITTAL for FY 2001

Patent fees are subject to annual revision.

TOTAL AMOUNT OF PAYMENT (\$) 1,386.00

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Complete if Known						
Application Number						
Filing Date	concurrently herewith					
First Named Inventor	EITEL et al					
Examiner Name						
Group/Art Unit						
Attorney Docket Number	6065-82368					

METHOD OF PAYMENT (check one)	FEE CALCULATION (continued)					
The Commissioner is hereby authorized to charge	3. ADDITIONAL FEES					
indicated fees and credit any over payments to:	Large Entity Small Entity					
, , , , , , , , , , , , , , , , , , , ,	Fee Code	Fee (\$)	Fee Code	Fee (\$)	Fee Description	Fee Paid
Deposit	105	130	205	65	Surcharge-late filing fee or oath	reeralu
Account 03-2470	l				Sarahanga lata hiinig lad di dalif	
Denosit	127	50	227	25	Surcharge-late provisional filing fee or cover sheet	
Account Rockwell Corporation	139	130	139	120		
	147			130	Non-English Specification	
Charge any Additional Fee Required		2,520	147	2,520	For filing a request for reexamination	L
Under 37 CFR. 1.16 and 1.17	112	920*	112	920*	Requesting publication of SIR prior to Examiner action	0
2. Payment Enclosed:	113	1,840*	113	1,840*	Requesting publication of SIR after	
☐ Check ☐ Credit ☐ Money ☐ Other	115	110	215	55	Examiner action	
Card Order	116	390	216		Extension for reply within first month	
FEE CALCULATION	1			195	Extension for reply within second mon	ntn
1. BASIC FILING FEE	117	890	217	445	Extension for reply within third month	1
Large Entity Small Entity Fee Fee Fee Fee Paid	118	1,390	218	695	Extension for reply within fourth mont	th
Code (\$) Code (\$)	128	1,890	228	945	Extension for reply within fifth month	
101 710 201 355 Utility filing fee 710.00	119	310	219	155	Notice of Appeal	
101 710 201 000 Othing hing lee	120	310	220	155	Filing a Brief in support of an appeal	
106 320 206 160 Design filing fee	121	270	221	135	Request for oral hearing	
107 490 207 245 Plant filing fee				100	request for training	
108 710 208 355 Reissue filing fee	138	1,510	138	1,510	Petition to institute a public use proce	eeding
114 150 214 75 Provisional filing fee	140	110	240	55	Petition to revive - unavoidable	
SUBTOTAL (1) (\$) 710.00	141	1,240	241	620	Petition to revive - unintentional	
2. EXTRA CLAIM FEES	142	1,240	242	620	Utility issue fee (or reissue)	
Extra Fee from	143	440	243	220	Design issue fee	
Claims below Fee Paid	144	600	244	300	Plant issue fee	
Total Claims 42 -20**= 22 x 18 = 396.00	122	420	400	400	Dellie 4 II O	
Independent 6 -3** = 3 x 80 = 240.00	123	130 50	122 123	130	Petitions to the Commissioner	
Claims — — — —	126			50	Petitions related to provisional applica	
Multiple Dependent Claims =	581	240 40	126 581	240 40	Submission of Information Disclosure Recording each patent assignment pe	or -
**or number previously paid, if greater; For Reissues, see below					property (times number of properties)) [40.00]
Large Entity Small Entity Fee Fee Fee Fee Description	146	710	246	355	Filing a submission after final rejection (37 CFR § 1.129(a)	n n
Code (\$) Code (\$)	149	710	249	355	For each additional invention to be	-
103 18 203 9 Claims in excess of 20	470	740	070		examined (37 CFR § 1.129(b)	
102 80 202 40 Independent claims in excess of 3	179	710	279	355	Request for Continued Examination (F	
104 270 204 135 Multiple dependent claim, if not paid 109 80 209 40 **Reissue independent claims over	169	900	169	900	Request for expedited examination of design application	fa \
109 80 209 40 **Reissue independent claims over original patent	Other f	ee (spec	ifιΛ		assign application	
110 18 210 9 **Reissue claims in excess of 20	0.1011	oo (opco	,			
and over original patent						
SUBTOTAL (2) (\$) 636.00	SUBTOTAL (3) (\$)40.00					
**or number previously paid, if greater; For Reissues, see above	*Reduced by Basic Filing Fee Paid					
SUBMITTED BY					Complete	te (if applicable)
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(Print/type) 3011 F. Christeriseri	L	(Attorne	ey/Ag	ent)	Date	12-655-1500
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